ENVISIONWARE®

Enriching Public Library Service Inside and Out

eCOMMERCE SERVICES SELF-SERVICE SOLUTIONS

With EnvisionWare® eCommerce Services™ Self-Service Solutions, patrons have the flexibility of using credit cards, online deposit or ILS deposit accounts*, as well as an array of cash options at self-service fine payment kiosks.

- Multiple acquirers/merchant processors in North America and APAC
- Standard single amount or itemized fines*
- Multiple-fee structures
- SSL/TLS encryption
- Link to any SIP2-enabled ILS that supports fine payment (some systems support extensions for itemized fine management) as well as some ILS API-based implementations

In addition to a Web-based option, EnvisionWare's eCommerce Services module easily integrates with our OneStop™ self-service circulation stations, giving patrons the option to pay their fees and fines with a credit card at the OneStop station and print release terminal. Gateway providers and payment options include:

- United States: Verifone (Web and terminal)
- Canada: PaymentExpress (Web and terminal), Chase E-xact (Web), Moneris (Web)

This solution also works with the Polaris Staff Client and Polaris ExpressCheck, as well as with all payment methods for the Library Document Station™, EnvisionWare's scanning, faxing, and copying solution.

Enterprise-wide Protection and PCI Assurance

Cardholder data is never stored or exposed on the library's systems, giving you peace of mind protection. EnvisionWare customers are also automatically protected for a breach across the entire eCommerce enterprise, including terminals, Web and point-of-sale, even if you're not PCI compliant at the time of the incident.**

* Varies by ILS platform
** This protection is subject to local law